

Canadian Red Cross

Disaster Management, Local & National deployments – Now recruiting volunteers in PG. The DM Team assists vulnerable individuals or populations following a personal or large-scale disaster. Multi-level training. Two year commitment to the Red Cross is required.

Email: BCYvolunteering@redcross.ca.

Canadian Red Cross

Do you want to make a difference in your community?

Join the world's largest humanitarian network. The Canadian Red Cross, a not for profit, humanitarian organization dedicated to helping the most vulnerable in Canada and throughout the world, is currently seeking an Emergency Response Team (ERT) Responder Volunteer for the Emergency Management program.

What will you do

Working collaboratively as part of an experienced team of trained responders, supervisors and a site manager, you will:

- Conduct emergency preparedness activities;
- Assess the needs of those affected by an emergency event;
- Provide services such as shelter, food, clothing, registration of evacuees;
- Provide emotional care and comfort within an emergency shelter, community reception center, community recovery center or through outreach activities in the community;

What you bring and can further develop with the organization

- Customer Service Skills – provide comfort and care, patience in dealing with upset clients, active listening to understanding needs, finding a solution and good communication so clients understand the services available and how to obtain them;

- Commitment to the Fundamental Principles of the Red Cross Movement and model the core competencies of the Canadian Red Cross: team excellence, service excellence, accountability and results focused;
- Language – responders can deliver services as appropriate in English or French;
- Communication skills – understanding of verbal and non-verbal cues, active listening, clearly able to explain self and confirm understanding from client;
- Attention to detail – accuracy in completing necessary paperwork and giving information;
- Data entry – able to enter data into a computerised database through a structured form. Able to use an email account to read, print and reply to emails (including opening attachments).
- Teamwork – share information, be helpful, respectful, approachable, build strong relationships;
- Dependability – Timely, takes initiative and ownership of work;
- Remains calm during a crisis – Don't allow emotions to get in the way, don't take things personally, stay positive, respond decisively.

You will stand out if you

- Have education or experience in social services, health care, learning and education, or other relevant discipline;
- Demonstrate an understanding of role of the Red Cross in disaster response, relief and recovery.

What we offer

As an Emergency Management volunteer, you'll help people to be better prepared, better connected to each other and more resilient when emergencies happen. The Red Cross will ensure you have training, ongoing support and access to other opportunities within the World's largest humanitarian network.

Working conditions

- The majority of preparedness work is performed in community or in an office environment which is clean and comfortable.
- The majority of the response work is performed in an environment which is moderately clean and comfortable.

-Potential for responding in disaster areas with vulnerable populations, as well as difficult and unstable conditions (environmental, physical, social, etc.) and uncomfortable conditions (noise, odours, smoke, humidity). Information about these conditions are provided at the time of the request to deploy.

If working in a response site, health and safety considerations will be outlined prior to the assignment.

-Able to work non-traditional hours (daytime, evenings and weekends), be on-call and respond to emergency/disaster related requests periodically.

-Ability to respond in your local community and outside of your community periodically. ERT Responders may be asked to deploy to a large-scale response in Canada, as required and available, for 3 days or more.

-Completion of online courses as well as in-person training is required as part of orientation and ongoing learning.

Interested parties may submit their application via the Canadian Red Cross Online Volunteer Website.

Please copy & paste the following link to a web browser if you cannot open the above hyperlink

(trr.tbe.taleo.net/trr01/ats/careers/requisition.jsp?org=CRCS&cws=56&rid=2198)

Canadian Red Cross

Join the world's largest humanitarian network. The Canadian Red Cross, a not for profit, humanitarian organization dedicated to helping the most vulnerable in Canada and throughout the world, is currently seeking an Emergency Response Team (ERT) Supervisor Volunteer for the Emergency Management program.

What will you do

Working collaboratively as part of an experienced team of trained responders, supervisors and site manager, you will:

-Play a key role in supervising a team of responders, providing direction and coordination;

- Organize, set up and manage a service during a response while supervising the work of the responders placed under your responsibility in one or several services on the site. These may include shelter, food, clothing, registration of evacuees;
- Conduct information sessions to gather information about what worked well and what can be improved during a response;
- Ensure timely formal and informal ongoing feedback to responders during a response;
- Participate in the recruitment of responders as well as their orientation, scheduling and training;
- Ensure services address assessed immediate, short and long-term client needs;
- Oversee health, safety and security of the team you work with;
- Assess human resource and material needs for your service area, ensuring they are met with the support of the site manager.
- Participate in communication and representation activities.

What you bring and can further develop with the organization

- Customer Service Skills – provide comfort and care, patience in dealing with upset clients, active listening to understanding needs, finding a solution and good communication so clients understand the services available and how to obtain them;
- Commitment to the Fundamental Principles of the Red Cross Movement and model the core competencies of the Canadian Red Cross: team excellence, service excellence, accountability and results focused;
- Language – supervisors can deliver services as appropriate in English or French;
- Communication skills – understanding of verbal and non-verbal cues, active listening, clearly able to explain and confirm understanding from client;
- Leadership skills – give clear instructions and delegate, make informed decisions, able to problem solve, provide coaching and feedback to responders, support team environment;
- Operational accuracy – manage inventory of adequate and emergency stocks for your service area before, during and after the close of operation. Communicate, report on progress and evaluate the provision of the services to the Site Manager;
- Attention to detail – accuracy in maintaining logs, in completing forms, giving information statistics and financial documentation for use of

service, as required;

- Data entry – able to enter data into a computerised database through a structured form. Able to use an email account to read, print and reply to emails (including opening attachments);
- Teamwork – share information, be helpful, respectful, approachable, build strong relationships;
- Dependability – Timely, takes initiative and ownership of work;
- Remains calm during a crisis – Don't allow emotions to get in the way, don't take things personally, stay positive, respond decisively.

You will stand out if you

- Completed a College Diploma and/or a minimum of 1-3 years experience supervising a team, in an emergency context is an asset but not required.
- Demonstrate an understanding of the role of the Red Cross in disaster response, relief and recovery is an asset.

What we offer

As an Emergency Management volunteer, you'll help people to be better prepared, better connected to each other and more resilient when emergencies happen. The Red Cross will ensure you have training, ongoing support and access to other opportunities within the World's largest humanitarian network.

Working conditions

The majority of preparedness work is performed in community or in an office environment which is clean and comfortable.

The majority of the response work is performed in an environment which is moderately clean and comfortable.

Potential for responding in disaster areas with vulnerable populations, as well as difficult and unstable conditions (environmental, physical, social, etc.) and uncomfortable conditions (noise, odours, smoke, humidity).

Information about these conditions are provided at the time of the request to deploy.

If working in a response site, health and safety considerations will be outlined prior to the assignment.

Able to work non-traditional hours (daytime, evenings and weekends), be on-call and respond to emergency/disaster related requests periodically.

Ability to respond in your local community and outside of your community

periodically. ERT Supervisors may be asked to deploy to a large-scale response in Canada, as required and available, for 3 days or more. Completion of online courses as well as in-person training is required as part of orientation and ongoing learning.

How to apply

If you're aged eighteen years or older and have a genuine desire to assist vulnerable and displaced people before, during and after an emergency event, this role may be for you.

Tell us about yourself along with any skills and experience you can bring to Red Cross by completing an online application:

<https://www.redcross.ca/volunteer/apply-now/emergency-response-team-ert-supervisor-17>. We thank you for applying!

The Canadian Red Cross is committed to gender equality and social inclusion in our workplace. All volunteer applicants will receive consideration without regard to sex, gender identity, gender expression, sexual orientation, race, color, religion, nationality, disability, age, or any other characteristic protected by law. We welcome applications from all applicants particularly Indigenous peoples, persons with disabilities, ethnic minorities, visible minorities, and others who may contribute to diversification and share our values.

Please notify us as soon as possible of any adaptive measures you might require at any stage of the recruitment process.

Canadian Red Cross

The Canadian Red Cross Society, a non-profit, humanitarian organization dedicated to helping Canadians, as well as the most vulnerable throughout the world, is seeking a Personal Disaster Assistance (PDA) Responder for Disaster Management (DM). Reporting to the PDA Supervisor, the PDA Responder will be responsible to fill various on-call shifts on a 24/7 schedule that includes weekends, holidays and evenings. When called on to respond, the PDA Responder will be required to provide relief directly to clients in need of assistance.

Job Summary:

Join the world's largest humanitarian network. The Canadian Red Cross, a not for profit, humanitarian organization dedicated to helping the most vulnerable in Canada and throughout the world, is currently seeking a Personal Disaster Assistance (PDA) Responder Volunteer for the Disaster Management program.

What will you do

Working collaboratively as part of an experienced team of trained responders and supervisors, you will:

- Conduct client needs assessment to determine immediate and short-term needs of clients for items such as shelter, food, clothing, and transportation
- Provide emotional care and comfort to clients;
- Provide referrals to partner agencies and other community-based groups for services;
- Work with your team and your supervisor to ensure response supplies are always properly stocked and available;
- Work with your team and your supervisor to ensure the overall health, safety and security of the team you work with;
- Conduct emergency preparedness activities.

What you bring and can further develop with the organization

- Customer Service Skills – provide comfort and care, patience in dealing with upset clients, active listening to understanding needs, finding a solution and good communication so clients understand the services available and how to obtain them;
- Commitment – to the Fundamental Principles of the Red Cross Movement and model the core competencies of the Canadian Red Cross: team excellence, service excellence, accountability and results focused;
- Language – responders can deliver services as appropriate in English or French;
- Communication skills – understanding of verbal and non-verbal cues, active listening, clearly able to explain and confirm understanding from client;
- Attention to detail – accuracy in maintaining logs, in completing forms, giving information statistics and financial documentation for use of service, as required;

- Data entry – able to enter data into a computerised database through a structured form. Able to use an email account to read, print and reply to emails (including opening attachments);
- Teamwork – share information, be helpful, respectful, approachable, build strong relationships;
- Dependability – Timely, takes initiative and ownership of work;
- Remains calm during a crisis – Don't allow emotions to get in the way, don't take things personally, stay positive, and respond decisively.

You will stand out if you

Completed a high school Diploma and/or equivalent experience;

Demonstrate an understanding of the role of the Red Cross in disaster response, relief and recovery is an asset.

What we offer

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Working conditions

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The majority of the response work is performed in an environment which is moderately clean and comfortable.

Potential for responding in disaster areas with vulnerable populations, as well as difficult and unstable conditions (environmental, physical, social, etc.) and uncomfortable conditions (noise, odors, smoke, humidity).

Able to work non-traditional hours (daytime, evenings and weekends), be on-call and respond to emergency/disaster related requests periodically.

Ability to respond in your local community and outside of your community periodically. Responders may be asked, if available, to work for 3 days or more in large-scale events.

Valid driver's license is required if driving for society business; clear driver's abstract (3 years) required if using Red Cross vehicles; access to transportation is mandatory.

Completion of online courses as well as in-person training is required as part of orientation and ongoing learning.

This position requires a satisfactory Canadian criminal record reference check and a satisfactory vulnerable sector check.

How to apply

If you're aged eighteen years or older and have a genuine desire to assist vulnerable and displaced people before, during and after an emergency event, this role may be for you.

A valid provincial driver's licence and First Aid Certification (training provided) is required. This position also requires a successful Canadian criminal record check with vulnerable sector screening. Candidates must be 18 years of age or older. The Canadian Red Cross Society is an equal opportunity employer.

Interested parties may submit their application via the Canadian Red Cross Online Volunteer Website.

Please copy & paste the following link to a web browser if you cannot open the above hyperlink:

(<https://www.redcross.ca/volunteer/apply-now/personal-disaster-assistance-pda-responder>)

While we appreciate all responses, only candidates under consideration will be contacted.

Canadian Red Cross

The Canadian Red Cross Society, a non-profit, humanitarian organization dedicated to helping Canadians, as well as the most vulnerable throughout the world, is seeking a Personal Disaster Assistance (PDA) Supervisor for Disaster Management (DM). The PDA Supervisor will be responsible to supervise a team of PDA Responders in addition to filling various on-call shifts on a 24/7 schedule that includes weekends, holidays and evenings. When called on to respond, the PDA Supervisor will be required to provide relief directly to clients in need of assistance.

What will you do

Working collaboratively as part of an experienced team of trained responders, you will:

- Together with a Duty Officer, you will assess and determine the scope of impact of the event and the necessary resources needed to address the needs for relief, referral services, and/or recovery assistance;
- Work with your team and your Supervisor to ensure response supplies are always properly stocked and available;
- Conduct client needs assessment to determine immediate and short-term needs of clients for items such as shelter, food, clothing, and transportation
- Provide relief services that meet the client's needs and ensure care and comfort
- Provide referrals to partner agencies and other community-based groups for services;
- Liaise with the fire protection services or other local authorities to coordinate the work of your team, as appropriate;
- Provide your team with on-going feed-back and coaching to ensure excellent services to clients both before and during an event;
- Conduct information sessions to gather information about what worked well and what can be improved after a response;
- Participate in the recruitment of responders as well as their orientation, scheduling and training;
- Work with the team and your supervisor to ensure the overall health, safety and security of the team you work with;
- Participate in communication and representation activities.

What you bring and can further develop with the organization

- Customer Service Skills – provide comfort and care, patience in dealing with upset clients, active listening to understanding needs, finding a solution and good communication so clients understand the services available and how to obtain them;
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- Communication skills – understanding of verbal and non-verbal cues, active listening, clearly able to explain and confirm understanding from client;

- Leadership skills – give clear instructions and delegate, make informed decisions, able to problem solve, provide coaching and feedback to responders, support team environment;
- Operational accuracy – manage inventory of adequate and emergency stocks for your service area before, during and after the close of operation. Communicate, report on progress and evaluate the provision of the services;
- Attention to detail – accuracy in maintaining logs, in completing forms, giving information statistics and financial documentation for use of service, as required;
- Data entry – able to enter data into a computerised database through a structured form. Able to use an email account to read, print and reply to emails (including opening attachments);
- Teamwork – share information, be helpful, respectful, approachable, build strong relationships;
- Dependability – Timely, takes initiative and ownership of work;
- Remains calm during a crisis – Don't allow emotions to get in the way, don't take things personally, stay positive, and respond decisively.

You will stand out if you

- Completed a high school Diploma and/or equivalent experience;
- Have experience in managing a team (i.e. work team or as a coach) in an emergency environment, is an asset;
- Demonstrate an understanding of the role of the Red Cross in disaster response, relief and recovery is an asset.

What we offer

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Working conditions

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- Potential for responding in disaster areas with vulnerable populations, as

well as difficult and unstable conditions (environmental, physical, social, etc.) and uncomfortable conditions (noise, odors, smoke, humidity). Information about these conditions are provided at the time of the request to deploy.

- Able to work non-traditional hours (daytime, evenings and weekends), be on-call and respond to emergency/disaster related requests periodically.
- Ability to respond in your local community and outside of your community periodically. Supervisors may be asked, if available, to work for 3 days or more in large-scale events.
- Valid driver's license is required if driving for society business; clear driver's abstract (3 years) required if using Red Cross vehicles; access to transportation is mandatory.
- Completion of online courses as well as in-person training is required as part of orientation and ongoing learning.
- This position requires a satisfactory Canadian criminal record reference check and a satisfactory vulnerable sector check.

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Salvation Army – Emergency Disaster Training

Participants in the emergency disaster training will learn about:

- Why is The Salvation Army involved in Emergency Disaster Services
- How do we provide assistance to our communities in British Columbia
- Emergency preparedness tools that can aid in response and recovery
- The roles that The Salvation Army and other community organizations play in response to recovery
- The importance of collaboration

-Incident command services that may already exist or can be established

February 21-22 2020

Feb. 21:

Registration 5:30pm

Course: 6:00-9:00pm

Feb. 22:

8:30-4:00pm